



Corres. and Mail  
**BOX AF**

*AF*  
*2600*

AMENDMENT UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE  
GROUP 2642  
PATENT APPLICATION

*22/E*

*smc*  
*6/2/04*

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Docket No: Q54844

**RECEIVED**

Michael LAMBRIGTS, et al.

MAY 24 2004

Appln. No.: 09/346,930

Group Art Unit: 2642

Technology Center 2600

Confirmation No.: 3058

Examiner: Benny Quoc TIEU

Filed: July 2, 1999

For: INTERFACE MEANS BETWEEN A NETWORK SWITCH AND A CTI SERVER  
MEANS AND APPARATUS FOR PROVIDING A SERVICE TO A CUSTOMER  
INCLUDING SUCH AN INTERFACE MEANS

*Do not enter*  
*22/E*  
*6/13/04*

AMENDMENT UNDER 37 C.F.R. § 1.116

**MAIL STOP AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated February 20, 2004, please amend the above-identified application as follows on the accompanying pages.

**TABLE OF CONTENTS**

AMENDMENTS TO THE CLAIMS .....	2
REMARKS .....	13